

REGULAR OFFICE HOURS
WEEKDAYS 8:00 AM-5:00 PM
CLOSED SAT & SUN

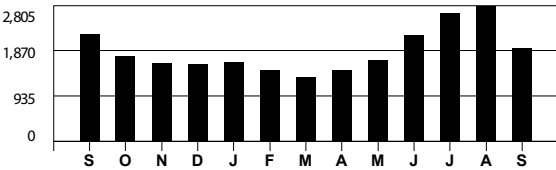


**Deep East Texas
Electric Cooperative**

A Touchstone Energy® Cooperative 
The power of human connections®

TELEPHONE: (936) 229-4000
OUTAGE: (800) 392-5986 (888) 465-5742
TOLL FREE: (866) 392-2547
EMAIL: POWER@DEEPEAST.COM
WEB: WWW.DEEPEAST.COM

ACCOUNT # 1		ACCOUNT NAME				BILLING ADDRESS				BILL DATE 2
1325034001										10/01/17
METER NUMBER 3	SERVICE PERIOD 4		NO. DAYS 5	METER READING 6		LOCATION	MULT 7	ESTIMATED 8	KILOWATT USAGE 9	CHARGES
	FROM	TO		PREVIOUS	PRESENT					
645923	08/21/17	09/21/17	31	51510	53443		1	NO	1933	176.47
10 ENERGY CHARGE										176.47
11 1 MERCURY VAPOR 175 WATT										8.50
12 PCA @0.018953										38.16
13 TOTAL CURRENT CHARGES										223.13
PREVIOUS BILL AMOUNT										653.49
THANK YOU FOR YOUR LAST PAYMENT RECEIVED 09/22/17										-653.49
TOTAL DUE										223.13

<p>14 YOUR ELECTRICITY USE OVER THE LAST 13 MONTHS</p> 	PRIOR BALANCE		15	0.00
	CURRENT BILL DUE 10/20/17		16	223.13
	TOTAL DUE		17	223.13
	AFTER 10/20/17 PAY		18	234.28
	THIS BILL DOES NOT EXTEND THE DUE DATE OF ANY PRIOR BALANCES			

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KEEP THIS PORTION FOR YOUR RECORDS - RETURN BOTTOM PORTION WITH PAYMENT

TX09640B



DEEP EAST TEXAS ELECTRIC COOPERATIVE, INC.
PO BOX 736
SAN AUGUSTINE, TX 75972-0736
RETURN SERVICE REQUESTED

TELEPHONE #	ACCOUNT #	CYCLE	BILL DATE
	1325034001	7	10/01/17
PRIOR BALANCE			0.00
TOTAL DUE			223.13
AFTER 10/20/17 PAY			234.28
TOTAL AMOUNT PAID			



654 0

SAN AUGUSTINE TX 75972-4423

DEEP EAST TEXAS ELECTRIC COOPERATIVE INC
PO BOX 736
SAN AUGUSTINE TX 75972-0736



00132503400100022313000234281001174

Understanding Your Electric Bill

- 1. ACCOUNT #** – This number is used to identify your account. It is important that you provide the account number in question any time you need information on your account or report an outage.
- 2. BILL DATE** – This is the date that your bill was printed.
- 3. METER NUMBER** – This number identifies the meter at the service location for which you are being billed. The meter number is located on the face of the meter.
- 4. SERVICE PERIOD** –The SERVICE FROM date is the date your meter was read for the last billing period. The SERVICE TO date is the date your meter was read for this billing period.
- 5. NO. DAYS** - Indicates the number of days in your billing period. This number may vary slightly from month to month due to the number of days in a month. A billing cycle may be a bit shorter or a bit longer so as not to make your bill due on a weekend or holiday.
- 6. METER READING** – Indicates the kilowatt (kWh) reading from the previous billing period compared to the kWh reading for the present billing period.
- 7. MULT** –Your kWh readings are multiplied by this number to calculate the total kWh usage. Different size electrical services may have different multipliers due to the demand needed.
- 8. ESTIMATED** – DETEC’s meters transmit the meter readings to our office electronically. In the event DETEC fails to receive a meter reading for any reason, the Cooperative may estimate the reading and render a bill accordingly. Any difference between your actual and estimated usage will be corrected in the next normal reading and your bill will be adjusted up or down as necessary.
- 9. KILOWATT USAGE** - Your electricity usage is measured in kilowatt hours (kWh). It is the amount of electricity required to power a 1000-watt device for one hour. For example, a 100-watt light bulb burning for 10 hours would consume 1 kWh of electricity. This is the PRESENT reading minus the PREVIOUS reading to equal total kWh used during the billing period.
- 10. ENERGY CHARGE** – This amount is determined by multiplying your KILOWATT USAGE by your current rate (residential, commercial, etc.). The rate set by DETEC includes the cost of maintaining the service lines and meter at the member’s location and other operational expenses for the cooperative. For more details on your rate, contact Customer Service.
- 11. ADDITIONAL CHARGES** – This lines shows any additional charges you are billed for such as the number and type of security lights you have, any state or local taxes, disconnect or reconnect fees, etc. All security lights are billed at a set 80 kWh per light or \$8.50 each monthly. Members are billed for their security light connection whether the light is currently working or not. It is the member’s responsibility to notify Customer Service if the blub needs replacing. A lineman will be dispatched to repair the light at no additional cost to you. All lights will be replaced with a high pressure sodium 100 watt bulb.
- 12. PCA** – The vast majority of your kWh rate goes directly to the cost of purchasing or producing electric power. However, sometimes the actual cost to purchase power can exceed the portion of the standard rate that is designed to cover this cost. This can be due to market conditions, supply shortages on the grid or increased fuel costs. The Power Cost Adjustment (PCA) is the difference between the actual cost of producing a kWh and the portion of your kWh rate that is dedicated to power cost. The PCA only collects costs associated with purchased or generated power. It does not contain any costs associated with supplying the power to your meter.
- 13. TOTAL CURRENT CHARGES** – This is the total cost for your electricity service and any fees for this billing period.
- 14. HISTORY OF USE** – A quick reference table of your current and past kWh use over the last 13 months to help you identify trends in your usage.
- 15. PRIOR BALANCE** – This total reflects any prior balances that you have unpaid. Prior balances are due immediately to avoid termination of service.
- 16. CURRENT BILL DUE X/X/X** – This is your total due for this billing period. The due date is the date that your payment is due in our office.
- 17. TOTAL DUE** – This is your cumulative total due including the current billing period and any past due balances.
- 18. AFTER X/X/X PAY** – This is the amount owed if your bill becomes delinquent. There is a 5% late fee charged on all kWh usage not paid by the due date.
- 19. MESSAGE AREA** – This area details any messages in regards to your service. Should your bill become delinquent, this area will include a Termination Notice and due date to avoid termination.